

# UKWA

# National Conference

**28th & 29th September**  
**Venue: CASA Hotel in Chesterfield**

A superb opportunity to network with peers, hear industry leaders speak and gain insights into new business development opportunities for UKWA members.

### Great value for money...

- Two day conference including overnight accommodation and gala dinner
- Just £595 + vat for non-members, **discounted rate of £495 + vat for UKWA members.**

- Thought leadership presentations
- Best practice case studies
- One-to-one business matching sessions
- Gala Dinner on Wednesday 28th September

**Agenda: Day 1** Wednesday 28 September

**Agenda: Day 2** Thursday 29 September

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## Agenda: Day 1 Wednesday 28 September

0900-1000 Registration

1000-1015 Introduction and Welcome

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1015-1145 **The Changing Market Place**

This opening session sets the scene for the two day conference by exploring the trends that the logistics industry is facing, driven by a the new mobile enabled consumer whose delivery expectations are relentless

1145-1215 **Refreshments + one-to-one business matching session**

1215-1315 **Amazon - Friend or Foe?**

In this session we will hear from those with first-hand experience of the behemoth that is Amazon. How sustainable is their commitment to providing free delivery within hours on most orders? What can we learn from their rise and how can we compete?

1315-1400 **Networking Lunch + one-to-one business matching session**

1400-1415 **Brexit - key issues for the logistics industry**

In a keynote speech, a high profile minister from the newly reshuffled government will deliver an address, with unique insights 'from the top' into the post-Brexit world

1500-1530 **Refreshments + one-to-one business matching session**

1530-1700 **Infrastructure and Property**

The changing face of the logistics industry must be supported by infrastructure that is already stressed and subject to environmental and traffic regulation plans. Against a background of rent rises and withdrawal of property investment funds, what measures can UKWA take to support their members?

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1900 Drinks Reception  
followed by Gala Dinner

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## Agenda: Day 2 Thursday 29 September

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0800-0900 Registration

0900-0915 Introduction and Welcome

0915-1045 **The Growing Challenge of City Logistics**

As populations continue to grow in our major cities, with 'new consumers' demanding immediate access to a wider selection of cuisines, food, food services and beverage supply chains are coming under critical pressure. We look at the challenges and consider forward-looking strategies and solutions for the future

1045-1115 **Refreshments + one-to-one business matching session**

1115-1230 **Technology**

Technology is driving momentous change in our industry; e-commerce, online retailing and the rise of Click & Collect. What will be the next 'big thing' and how best can technology prepare us to meet customer and consumer demands for faster, more responsive and lower cost logistics services?

1230-1315 **Networking Lunch + one-to-one business matching session**

1315-1415 **Raising the standards of the logistics industry**

UKWA is committed to driving up standards of quality in the logistics industry; we look at how members can achieve excellence and implement continuous improvement to provide the services customers need while managing risk in their business and taking out cost over the long term

1415-1515 **Building a 21st Century Workforce for a 21st Century Industry**

A business's most valuable asset is its staff. Members have identified training & education as a high priority - we consider the future of the new Apprenticeship standards and also examine how commitment to staff welfare promotes performance, retention rates and ultimately saves costs

1515-1530 Closing Remarks

1530 Close

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